JS 44 (Rev. 12/12)

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The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

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I. (a) PLAINTIFFS TYANA WATTS				DEFENDANTS PERFORMANT RECOVERY, INC.; and DOES 1 through 10, inclusive						
(b) County of Residence of First Listed Plaintiff Philadelphia County (EXCEPT IN U.S. PLAINTIFF CASES)				County of Residence of First Listed Defendant Alameda County (IN U.S. PLAINTIFF CASES ONLY) NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED.						
(c) Attorneys (Firm Name, 2 Joshua D. Baer, Esq., Ma W., The Curtis Center, St 215.922.1100 (Phone); jb	argolis Edelstein, 170 i uite 400E, Philadelphia	S. Independence S a, PA 19106-3337	quare	Attomeys (If Known)						
II. BASIS OF JURISDI	CTION (Place an "X" in O	ne Box Only)	III. CI	TIZENSHIP OF P	RINCIPA	L PARTIES	(Place an "X" in C	ne Box j	for Plaintiff	
□ 1 U.S. Government Plaintiff	■ 3 Federal Question (U.S. Government I)	Not a Party)			TF DEF	Incorporated or Pri	incipal Place	Defende PTF 4	ant) DEF 4	
□ 2 U.S. Government Defendant	1 4 Diversity (Indicate Citizenshi	p of Parties in Item III)	Citize	en of Another State	2 (7) 2	Incorporated and P		O 5	28 (5	
				en or Subject of a	3 0 3	Foreign Nation		5 6	O 6	
IV. NATURE OF SUIT	(Place an "X" in One Box On	<i>l</i> y)		cigii County						
CONTRACT		RTS	FC	PREETURE/PENALTY	BAN	KRUPTCY	OTHERS	TATUT	ES	
☐ 110 Insurance ☐ 120 Marine ☐ 130 Miller Act ☐ 140 Negotiable Instrument ☐ 150 Recovery of Overpayment & Enforcement of Judgment	PERSONAL INJURY 3 10 Airplane 3 15 Airplane Product Liability 3 320 Assault, Libel & Pharmaccutical Slander Personal Injury 7 367 Health Care/ Pharmaccutical Personal Injury			5 Drug Related Seizure of Property 21 USC 881 0 Other	☐ 422 Appeal 28 USC 158 ☐ 423 Withdrawal 28 USC 157 PROPERTY RIGHTS ☐ 820 Copyrights		☐ 375 False Claims Act ☐ 400 State Reapportionment ☐ 410 Antitrust ☐ 430 Banks and Banking ☐ 450 Commerce ☐ 460 Deportation			
☐ 151 Medicare Act ☐ 152 Recovery of Defaulted Student Loans	☐ 330 Federal Employers' Liability ☐ 340 Marine	Product Liability 368 Asbestos Personal Injury Product			330 Patent 840 Trademark		☐ 470 Racketeer Influenced and Corrupt Organizations ☐ 480 Consumer Credit			
(Excludes Veterans) 153 Recovery of Overpayment of Veteran's Benefits 160 Stockholders' Suits 190 Other Contract 195 Contract Product Liability 196 Franchise	☐ 345 Marine Product Liability ☐ 350 Motor Vehicle ☐ 355 Motor Vehicle Product Liability ☐ 360 Other Personal Injury ☐ 362 Personal Injury -	Liability PERSONAL PROPER 370 Other Fraud 371 Truth in Lending 380 Other Personal Property Damage 385 Property Damage Product Liability	CTY CJ 71 CJ 72 CJ 74	LABOR 0 Fair Labor Standards Act 0 Labor/Management Relations 0 Railway Labor Act 1 Family and Medical Leave Act	☐ 861 HIA ☐ 862 Black	Lung (923) C/DIWW (405(g)) Title XVI	□ 490 Cable/Sat TV □ 850 Sccurities/Commodities Exchange ■ 890 Other Statutory Actions □ 891 Agricultural Acts □ 893 Environmental Matters □ 895 Freedom of Information Act		Actions : !atters	
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REAL PROPERTY 210 Land Condemnation 220 Foreclosure 230 Rent Lease & Ejectment 240 Torts to Land 245 Tort Product Liability	CIVIL RIGHTS 440 Other Civil Rights 441 Voting 442 Employment 443 Housing/ Accommodations	PRISONER PETITION Habeas Corpus: ☐ 463 Alien Detaince ☐ 510 Motions to Vacate Sentence ☐ 530 General		1 Employee Retirement Income Security Act	☐ 870 Taxes (U.S. Plaintiff or Defendant)		Act/Revi Agency I 950 Constitut	899 Administrative Procedure Act/Review or Appeal of Agency Decision 950 Constitutionality of State Statutes		
290 All Other Real Property	☐ 445 Amer. w/Disabilities - Employment ☐ 446 Amer. w/Disabilities - Other ☐ 448 Education	☐ 535 Death Penalty Other: ☐ 540 Mandamus & Oth ☐ 550 Civil Rights ☐ 555 Prison Condition ☐ 560 Civil Detaince - Conditions of Confinement		IMMIGRATION 2 Naturalization Application 5 Other Immigration Actions	1					
	noved from 🔯 3	Remanded from (Appellate Court			er District	☐ 6 Multidistr Litigation				
VI. CAUSE OF ACTION	N Brief description of ca	et seq.	re filing (I	(specify) Do not cite jurisdictional stat		versity):				
Fair Debf Collection Practices Act VII. REQUESTED IN COMPLAINT: CHECK IF THIS IS A CLASS ACTION UNDER RULE 23, F.R.Cv.P.				DEMAND \$ CHECK YES only if demanded in complaint: JURY DEMAND: X Yes						
VIII. RELATED CASI IF ANY	(See instructions):	JUDGE			DOCKE	T NUMBER				
DATE 02/28/2013 FOR OFFICE USE ONLY		signature of at /s/ Joshua D. E		DF RECORD						
	MOUNT	APPLYING IFP	***************************************	JUDGE	omen ka manaman a milanda da 100 fi da 1	MAG. JUI	DGE			

Case 2:13-cv-0112**UNINED STATUMEDISTRIPHOEDIST**

FOR THE EASTERN DISTRICT OF PENNSYLVANIA — DESIGNATION FORM to be used by counsel to indicate the category of the case for the purpose of assignment to appropriate calendar. Address of Plaintiff: 1733 Saint Pauls Street, Philadelphia, Pennsylvania 19140 Address of Defendant: 333 North Canyons Parkway, Suite 100, Livermore, Alameda County, California 94551 Place of Accident, Incident or Transaction: Philadelphia County, Pennsylvania (Use Reverse Side For Additional Space) Does this civil action involve a nongovernmental corporate party with any parent corporation and any publicly held corporation owning 10% or more of its stock? (Attach two copies of the Disclosure Statement Form in accordance with Fed.R.Civ.P. 7.1(a)) N/A Yes No Does this case involve multidistrict litigation possibilities? No⊠ Yes□ RELATED CASE, IF ANY: Case Number: Judge Date Terminated: Civil cases are deemed related when yes is answered to any of the following questions: 1. Is this case related to property included in an earlier numbered suit pending or within one year previously terminated action in this court? Yes□ No⊠ 2. Does this case involve the same issue of fact or grow out of the same transaction as a prior suit pending or within one year previously terminated action in this court? Yes 🗆 3. Does this case involve the validity or infringement of a patent already in suit or any earlier numbered case pending or within one year previously terminated action in this court? Yes□ No⊠ 4. Is this case a second or successive habeas corpus, social security appeal, or pro se civil rights case filed by the same individual? Yes $N_0 \boxtimes$ CIVIL: (Place / in ONE CATEGORY ONLY) A. Federal Question Cases: B. Diversity Jurisdiction Cases: 1. Indemnity Contract, Marine Contract, and All Other Contracts 1.

Insurance Contract and Other Contracts □ FELA 2.

Airplane Personal Injury 3. □ Jones Act-Personal Injury 3. □ Assault, Defamation 4. □ Antitrust 4. □ Marine Personal Injury 5. Patent 5. □ Motor Vehicle Personal Injury 6. □ Labor-Management Relations 6. □ Other Personal Injury (Please specify) 7.

Civil Rights 7. □ Products Liability 8.

Habeas Corpus 8. □ Products Liability — Asbestos 9. □ Securities Act(s) Cases 9.

All other Diversity Cases 10. □ Social Security Review Cases (Please specify) 11. ☐ All other Federal Question Cases (Please specify) FDCPA ARBITRATION CERTIFICATION (Check Appropriate Category) counsel of record do hereby certify: D Pursuant to Local Civil Rule 53.2, Section 3(c)(2), that to the best of my knowledge and belief, the damages recoverable in this civil action case exceed the sum of \$150,000.00 exclusive of interest and costs; Relief other than monetary damages is sought. DATE: _ Attorney I.D.# NOTE: A trial de novo will be a trial by jury only if there has been compliance with F.R.C.P. 38. I certify that, to my knowledge, the within case is not related to any case now pending or within one year previously terminated action in this court except as noted above.

87476

Attorney I.D.#

CIV. 609 (5/2012)

DATE: 03/01/13

/s/ Joshua D. Baer

Attorney-at-Law

UNITED STATES DISTRICT COURT EASTERN DISTRICT OF PENNSYLVANIA

TYANA WATTS, Plaintiff,	С	ivil Action No.:			
vs. PERFORMANT RECOVER DOES 1 through 10, inclusiv Defendant.	Y, INC.; and	OMPLAINT AND DEMAND FOR JURY RIAL			
shall complete a Case Mana complaint and serve a copy of form.) In the event that a of defendant shall, with its first	gement Track Designa on all defendants. (See defendant does not ago t appearance, submit to ement Track Designati	elay Reduction Plan of this court, counsel for plaintiff ation Form in all civil cases at the time of filing the § 1:03 of the plan set forth on the reverse side of this ree with the plaintiff regarding said designation, that to the clerk of court and serve on the plaintiff and all on Form specifying the track to which that defendant			
SELECT ONE OF THE FO	DLLOWING CASE M	IANAGEMENT TRACKS:			
(a) Habeas Corpus – Cases brought under 28 U.S.C. § 2241 through § 2255.					
(b) Social Security – Cases requesting review of a decision of the Secretary of Health and Human Services denying plaintiff Social Security Benefits.					
(c) Arbitration – Cases required to be designated for arbitration under Local Civil Rule 53.2.					
(d) Asbestos – Cases involving claims for personal injury or property damage from exposure to asbestos.					
commonly referred to as	complex and that need	o tracks (a) through (d) that are special or intense management by stailed explanation of special			
(f) Standard Management – Cases that do not fall into any one of the other tracks.					
2/28/13 Josh	ua D. Baer rney-at-law	nto any one of the other tracks. (x) Tyana Watts Attorney for			

<u>ibaer@margolisedelstein.com</u> E-Mail Address

215-922-1100 215-922-1772 Telephone FAX Number

UNITED STATES DISTRICT COURT EASTERN DISTRICT OF PENNSYLVANIA

TYANA WATTS, Plaintiff,

Civil Action No.:

VS.

COMPLAINT AND DEMAND FOR JURY TRIAL

PERFORMANT RECOVERY, INC.; and DOES 1 through 10, inclusive, Defendant.

COMPLAINT

I. INTRODUCTION

1. This is an action for actual and statutory damages brought by Plaintiff, Tyana Watts, an individual consumer, against Defendant, Performant Recovery, Inc., for violations of the Fair Debt Collection Practices Act, 15 U.S.C. § 1692 et seq. (hereinafter "FDCPA"), which prohibits debt collectors from engaging in abusive, deceptive, and unfair practices.

II. JURISDICTION

2. Jurisdiction of this court arises under 15 U.S.C. § 1692k(d) and 28 U.S.C. § 1337.
Declaratory relief is available pursuant to 28 U.S.C. §§ 2201 and 2202. Venue in this
District is proper in that the Defendant transacts business here.

III. PARTIES

- 3. Plaintiff, Tyana Watts, is a natural person with a permanent residence in Philadelphia, Philadelphia County, Pennsylvania 19140.
- 4. Upon information and belief, the Defendant, Performant Recovery, Inc., is a corporation engaged in the business of collecting debt in this state and in several other states, with its

principal place of business located at 333 North Canyons Parkway, Suite 100, Livermore, Alameda County, California 94551. The principal purpose of Defendant is the collection of debts in this state and several other states, and Defendant regularly attempts to collect debts alleged to be due another.

5. Defendant is engaged in the collection of debts from consumers using the mail and telephone. Defendant regularly attempts to collect consumer debts alleged to be due to another. Defendant is a "debt collector" as defined by the FDCPA, 15 U.S.C. § 1692a(6).

IV. FACTUAL ALLEGATIONS

- 6. The debt that Defendant is attempting to collect on is an alleged obligation of a consumer to pay money arising out of a transaction in which the money, property, insurance or services which are the subject of the transaction are primarily for personal, family, or household purposes, whether or not such obligation has been reduced to judgment.
- 7. On or around September 28, 2012, and within one (1) year preceding the date of this Complaint, Defendant, in connection with the collection of the alleged debt, contacted Plaintiff from telephone number 215-220-4285 and threatened to take legal action against Plaintiff unless she remitted payment of \$9,000 in connection with an alleged debt.
- 8. Defendant has no standing to commence legal proceedings on behalf of the creditor.
- 9. Defendant is a debt collection company and as a debt collection company attempting to collection an alleged debt, Defendant can only refer the matter back to the creditor with a recommendation that the original creditor attempt legal proceedings.
- 10. The representations made to Plaintiff by Defendant regarding legal proceedings were false.

- 11. On or around September 26, 2012, and within one (1) year preceding the date of this Complaint, Defendant, in connection with the collection of the alleged debt, contact Plaintiff by leaving a voicemail communication for Plaintiff in which the Defendant did not identify that the communication was from a debt collector.
- 12. Within one (1) year preceding the date of this Complaint and during the first thirty (30) days of communicating with Plaintiff, Defendant, in connection with the collection of the alleged debt, demanded payment on the alleged debt without also informing Plaintiff that Plaintiff could dispute the validity of the alleged debt and thereby overshadowed the Plaintiff's right to dispute the validity of the debt.
- 13. The natural consequences of Defendant's statements and actions were to unjustly condemn and vilify Plaintiff for her non-payment of the debt she allegedly owed.
- 14. The natural consequences of Defendant's statements and actions were to produce an unpleasant and/or hostile situation between Defendant and Plaintiff.
- 15. The natural consequences of Defendant's statements and actions were to cause Plaintiff mental distress.
- 16. Defendant utilized unfair and unconscionable means to collect on Plaintiff's alleged debt, by lying to and misleading Plaintiff.

V. CLAIM FOR RELIEF

- 17. Plaintiff repeats and realleges and incorporates by reference to the foregoing paragraphs.
- 18. Defendants violated the FDCPA. Defendants' violations include, but are not limited to, the following:
 - (a) Defendant violated $\S 1692d$ of the FDCPA by engaging in conduct the natural consequences of which is to harass, oppress, or abuse any person in

connection with the collection of an alleged debt; and Defendant violated \$1692e of the FDCPA by using a false, deceptive, or misleading representation or means in connection with the collection of the alleged debt; and

- (b) Defendant violated §1692e(5) of the FDCPA by threatening to take action that the Defendant does not intend to take and/or the Defendant cannot legally take; and
- (c) Defendant violated $\S1692e(10)$ of the FDCPA by using false representation or deceptive means in connection with the collection the alleged debt; and
- (d) Defendant violated §1692e(11) of the FDCPA by failing to disclose in a communication subsequent to the initial communication that was not a formal pleading that the communication was from a debt collector; and
- (e) Defendant violated $\S 1692f$ of the FDCPA by using unfair or unconscionable means in connection with the collection of an alleged debt; and
- (f) Defendant violated \$1692g(b)\$ of the FDCPA by overshadowing or being inconsistent with the disclosure of the consumer's rights to dispute the debt or request the name and address of the original creditor.
- 19. Defendant's acts as described above were done intentionally with the purpose of coercing Plaintiff to pay the alleged debt.

20. As a result of the foregoing violations of the FDCPA, Defendant is liable to the Plaintiff,

Tyana Watts, for declaratory judgment that Defendant's conduct violated the FDCPA,

actual damages, statutory damages, and costs and attorney fees.

WHEREFORE, Plaintiff respectfully requests that judgment be entered against Defendant, Performant Recovery, Inc., for the following:

- A. Declaratory judgment that Defendant's conduct violated the FDCPA.
- B. Actual damages.
- C. Statutory damages pursuant to 15 U.S.C. § 1692k.
- D. Costs and reasonable attorney fees pursuant to 15 U.S.C. § 1692k.
- E. Awarding Plaintiff any pre-judgment and post-judgment interest as may be allowed under the law.
- F. For such other and further relief as the Court may deem just and proper.

DEMAND FOR JURY TRIAL

Please take notice that Plaintiff, Tyana Watts, demands trial by jury in this action.

RESPECTFULLY SUBMITTED,

DATED: March 1, 2013 By: /s/ Joshua D. Baer

Joshua D. Baer, Esq. PA Bar No. 87476

MARGOLIS EDELSTEIN

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Attorney for Plaintiff, Tyana Watts